

# DPSS NEWS

SPRING 2022

# THANK YOU



# SOCIAL WORKERS



RIVERSIDE COUNTY  
DEPARTMENT OF PUBLIC SOCIAL SERVICES

A WORLD CLASS ORGANIZATION  
SINCE 1923



# DIRECTOR'S MESSAGE

## Dear Staff:

March is National Social Work Month and an opportunity to spotlight and uplift the social workers in Riverside County and within our own department. Throughout the year and around the clock our social workers strive every day to improve the health and well-being of children and adults.

Social workers are often unsung heroes, serving in every aspect of Riverside County's safety net, from child and adult protection to our justice and mental health systems — supporting and protecting the vulnerable and helping to restore those who need assistance through a trauma-informed system of care. Our social workers make tremendous sacrifices and bear immense weight to fulfill their professional calling. We are grateful.

As DPSS approaches its 100th year of service, we have come to recognize that the contributions of a single social worker can influence an entire life — and generations of them have shaped all of us. The legacy of social work includes so many wonderful aspects of the society we live in, which, if you ask us, definitely deserves a celebration. We also know this work is not easy with demands that can weigh on the heart of a social worker. Thank you to all our social workers and to those who aspire to answer the call of service.

In partnership,

**SAYORI BALDWIN**

Assistant County Executive Officer—Human Services



## INSIDE THIS ISSUE

4

### WHAT'S CURRENT

TOP planning sets the course for the future of DPSS. We're reaching more residents — find out how. Employees share their “why” to inspire others.

7

### LISTEN UP!

In an episode of “theServiceStation”, Monique Guerra, homeless youth specialist at Riverside County's Department of Housing, Homeless Prevention and Workforce Solutions, raises awareness and inspires positive change.

8

### NATIONAL SOCIAL WORK MONTH

During March, we're shining a light on the tireless efforts of around 1,300 social workers who serve the residents of Riverside County all year long.

10

### TELECOMMUTER CONNECTION

Wondering what to do with leftover equipment when employees move, get promotions, or leave the department? Technology Support Services has made this easy with RivCo's Request Management System.

11

### LET'S CELEBRATE ELIGIBILITY TECHNICIANS

Eligibility Technicians help residents of all ages gain access to services they need to survive.

12

### TURNING DIPLOMAS INTO DREAMS

Through Project Graduate, attorneys and professionals in the courts offer mentorship and support to at-risk foster youth.

13

### LIFELINE TO FOSTER CHILDREN & FAMILIES

Faith in Motion, a non-profit organization in Riverside, recruits and guides parents through the foster/adopt process and connects families to community support.

14

### RECENT HAPPENINGS

Nearly 800 volunteers help get resources for homelessness. Blood drive during Black History Month honors contributions of African Americans. CSEC Conference seeks solutions to human trafficking. More than 50 graduates are equipped to get resources to those in need. New state legislation creates opportunity to assist more adults.



# WHAT'S CURRENT



A poster featuring Nkoli Nwugo, senior administrative analyst. Nwugo is one of many DPSS employees who have shared their “why” for the new “My Why” campaign.

## “MY WHY” CAMPAIGN DEBUTS IN LOBBIES

“My Why” posters featuring DPSS staff members are appearing in some of the busiest DPSS customer service lobbies as the new “My Why” campaign begins to roll out. The campaign, which was dreamed up last fall and rolled out this winter,

encourages all to share how our whys inspire us to commit to the work we do.

With the support of the Racial Disparity & Disproportionality (RDD) committee in the Children’s

Services division, DPSS debuted the campaign as part of its Black History Month recognition. Celebrating the diversity of the department’s 4,300-member workforce, the first phase of the campaign spotlighted employees whose work focuses on

eliminating socioeconomic disparities in Black, Brown, and tribal communities. For example, you might have spotted the poster of Senior Administrative Analyst Nkoli Nwugo, beaming a bright smile and sharing her dream of using her talents and skills to help children and families.

Nwugo examines data and works to modify practices within Children’s Services to reduce disparities.

“We are extremely proud of our staff and their hearts for service, for going the extra mile to improve the health, well-being and safety of our communities,” says Sayori Baldwin, DPSS director. “Sometimes we are asked why we have chosen this work when there are so many competing fields. It’s exciting and gratifying that our staff are stepping up and telling us their ‘why’ for pursuing a life of service.”

We want to know  
YOUR “why!”  
Email us about your  
inspiration at  
mywhy@rivco.org.

Renita Lewis, Regional Manager



### My Why

“I am most passionate about my role as an advocate. As I serve children and families, alongside many great staff, I know the importance of positioning my voice for our most vulnerable.”

SUBMIT YOUR WHY TO MYWHY@RIVCO.ORG

Jenell Ross, Administrative Analyst



### My Why

“I do the work that I do because I enjoy helping people. This is where I am supposed to be – helping ensure that kids in foster care have safe and healthy placements.”

SUBMIT YOUR WHY TO MYWHY@RIVCO.ORG

Michelle Wohl, Deputy Director Of Public Social Services



### My Why

“I am motivated by my own sense of a faith calling to love others. Frequently in this work, we encounter people that feel broken and are facing insurmountable challenges. If I can listen, act with kindness, and provide honest information, then I believe I have met my calling.”

SUBMIT YOUR WHY TO MYWHY@RIVCO.ORG

Crystal Garcia, Secretary II



### My Why

“Knowing that I am part of a diverse team that works together to ensure the safety of children and families inspires me to meet my goals in a way that I would have previously found unreachable.”

SUBMIT YOUR WHY TO MYWHY@RIVCO.ORG

## TOP PLANNING SETS THE COURSE FOR DPSS



Good planning is at the heart of the TOP (Transforming Organizational Performance) strategic initiative.

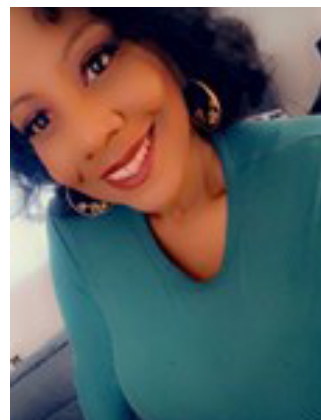
TOP is a brand that workgroups created to help staff identify the many tools, communications and celebrations that make up the many TOP initiatives. Feedback from staff is key to ensure we are creating a sustainable environment where staff feel engaged and heard, and that their input is valued and recognized.

Early this year, the TOP Communications Team conducted a series of nine focus groups for employees to discuss effective

and engaging communication. More than 220 participants were invited to attend one of the supervisor-free Teams meetings, where they could provide honest opinions and even propose some solutions to communication challenges.

The anonymous feedback is provided to department leaders to help them understand and address the challenges staff members are experiencing and enhance their own communication efforts.

“Some people are hesitant to speak up because they fear they will be judged, or it could hurt their chances for promotion,” says Eligibility Technician Sharina Lucas, a participant in one of the groups. “But it’s important that they’re heard from, too.”



Sharina Lucas, Eligibility Technician II, was one of many employees invited to share anonymous feedback to help guide the department’s decision making.

## ON THE ROAD: DPSS UNVEILS NEW OUTREACH VANS

Spanning 7,300 square miles, Riverside County is a big place. And it’s challenging to reach all the underserved people living within the boundaries of a diverse county that spans rural deserts to bustling urban centers.

But now DPSS has two new vans to help employees deliver vital services to people all over the county, thanks to an initiative spearheaded by the Community Outreach Branch (COB).

“This has been a dream come true for us,” says Ronica Cervantes, community program specialist and lead on the Mobile Outreach Vehicle project.

Cervantes and her team carefully researched areas where residents who need resources and might not be aware they’re eligible for services. They identified areas of high need for safety net programs through geomapping, and they’re eager to send the new Mobile Outreach Vehicles out to communities to expand access to services.



Ronica Cervantes (left) and Andrea Joubert show off one of the new Mobile Outreach Vehicles.

Each van is equipped with three workstations that include three laptops, one printer, and a special printer that can print EBT cards. The vans will make twice-weekly scheduled visits to locations on a rotating basis. The vans will also be available to residents during emergency outages.

“We can’t wait for our customers and staff to see us on the road!” says Andrea Joubert, supervising program specialist for COB/special projects team.

Submit ideas for future podcasts to [dpssinfo@rivco.org](mailto:dpssinfo@rivco.org) and keep your eyes (and ears) open for more information on theServiceStation.

# Listen Up!

theServiceStation | laEstaciónDeServicio

## PODCAST GUEST SPEAKS FROM EXPERIENCE, GIVING A VOICE TO THOSE FACING HOMELESSNESS.

Monique Guerra doesn't just discuss the issue of homelessness. She talks about it from the heart, drawing from her own personal experience with homelessness as a child and adolescent.

Now a homeless youth specialist at Riverside County's Department of Housing and Workforce Solutions (HWS), Guerra shared her struggles with homelessness on DPSS' bilingual podcast, "theServiceStation", to raise awareness and inspire positive change in Riverside County.

Guerra hopes listeners know they're not alone if they're experiencing housing instability. She openly discusses her parents' struggle to maintain housing and employment. She also shares how housing instability nearly cost her the chance to attend college, until she received



Podcast guest Monique Guerra (left) talks to hosts of "theServiceStation", Gene Kennedy and Angela Naso, about youth homelessness in Riverside County.

a call from the director of the Guardian Scholars Program (GSP) at UC Riverside, which helped her gain access to the resources she needed.

"A lightbulb went off that it's okay to ask for help," Guerra says. "You've got to have housing before all else."



Check out previous episodes of the "theServiceStation" podcast, available in both Spanish and English, at [www.rivcodpss.org/dpss-news/podcast](http://www.rivcodpss.org/dpss-news/podcast).

## NATIONAL SOCIAL WORKER MONTH



Virginia Hagler (left) during a recent visit with her Riverside County DPSS social worker Brenda Vertiz.

# RIVERSIDE COUNTY HONORS SOCIAL WORKERS IN MARCH

When a vulnerable child or adult is in need, it's often a social worker who answers the first call for help.

As highly educated professionals who are trained to serve people experiencing trauma, social workers are first-responders, but they're also healers, justice seekers, and caregivers. At all times, they are committed to protecting and improving the lives of children and adults who need their expertise and compassion.

Brenda Vertiz is one of the many DPSS social workers who's doing just that. She recently came to the aid of retired teacher (and former U.S. Marine lieutenant) Virginia Hagler. Hagler had fallen behind on some of her bills, including her property tax bill, and was in danger of losing her home in Cherry Valley. Vertiz helped her

connect to several county agencies to get the funding she needed to keep her home.

"Knowing that she would be able to keep her home was very rewarding and a big relief," says Vertiz.

To honor the contributions of hardworking individuals like Vertiz who are making such a big difference, the Riverside County Board of Supervisors recently praised the 1,300 social workers who serve the vast safety net of human, health, and justice systems in Riverside County. The accolades were part of the county's commemoration of National Social Work Month in March, an event designed to honor the national workforce of 720,000 social service providers.



# NATIONAL SOCIAL WORKER MONTH

“Social workers are truly public servants who come to work because they know that without someone caring, most of those in need will be left behind,” said Jeff Hewitt, chairman of the Board of Supervisors and Fifth District Supervisor.

According to Sayori Baldwin, assistant county executive officer of Human Services and DPSS director, generations of families, seniors and vulnerable communities have been improved by the compassionate contributions of professional social workers.

Baldwin notes that Social Work Month is an excellent opportunity to recognize social workers and express gratitude to them for changing people’s lives for the better. “Each day, social workers are helping someone in need overcome a difficult situation and empowering them to live with dignity,” she says.



**WATCH:** Riverside County residents thank social workers for all they do for members of the community.

<https://www.youtube.com/watch?v=A29TFgtJHvM>

## SPOTLIGHT ON SOCIAL WORKER LAURA ANDRADE

Laura Andrade, SSP III, is proud to be a first-generation college graduate who chose social work out of a deep desire to heal broken families in her community.

Andrade was originally inspired to become a social worker about a decade ago. While she was working as a childcare worker in a residential setting, she discovered an ability to connect well with others, even those hard-to-reach youth with challenging behaviors.

“I just saw that behind all those difficult behaviors, there was a need for love and acceptance,” she says. “I knew I could show these youth and their families that there was a way out of the darkness and into the light.”

She became a social worker for Children’s Services about six years ago. She recently moved from a Command Post region position to a permanency unit in the Mid-County region, where she now guides families through the adoption process.

“I am grateful to help families achieve the stability and wellness that they need to thrive,” she says.

Now, Andrade is looking forward to completing her next educational milestone. She will receive her doctorate in Social Work from California Baptist University (CBU) later this year.

Andrade also teaches courses to students enrolled in the Master of Social Work program at CBU where she hopes to continue to inspire more people to enter the profession she is so passionate about.



# TELECOMMUTER CONNECTION

WITH LORI



Lori Perry is a senior administrative analyst with Technology Support Services, regularly working in conjunction with the Independent Review Group-Assets Monitoring Services team. Look for her regular updates here in the Telecommuter Connection!

## HANDLING LEFTOVER EQUIPMENT? WE'VE MADE IT EASY!

When employees move, get promotions, transfer, or leave the county, you might ask what to do with their leftover equipment. Through RivCo's Request Management System, we've streamlined this process to make your life easier.

No more filing a request and wondering if your request went through or who's handling it. The RIVCOHelp and ServiceNow system allows you to request services any time that you need them — from any device. Just file an electronic request, and you will receive automated status updates to keep you abreast of the process.

### Here's how you can create a RIVCOHelp request:

1. Click on the RIVCOHelp icon on the DPSS Intranet home page.
2. Go to the Need to Request Something? section and click Make a Request.
3. Navigate to Computer Access & Accounts, then cursor over DPSS Employee Request.
4. If an employee is leaving DPSS, choose Terminate Employee. If an employee is transferring or being promoted, choose Move/Update Employee.
5. The system will walk you through the rest of the steps until the end. Choose the appropriate choices from the drop-down menu.

That's it! You're on your way to making a successful request to return vacant assets and software licenses.

# LET'S CELEBRATE ELIGIBILITY TECHNICIANS



*"I love helping families that are in need. Sometimes I wish I can do more for them. We all have been down at one point and know how it feels to be without money or food. I do my best for my clients and treat them like I would like to be treated. What motivates me is having clients calling me and thanking me for helping them out and listening to them when needed. I take pride in my work."*

**— Gregorio Marmolejo**  
Eligibility Technician II

## APPLY FOR AN ELIGIBILITY TECHNICIAN JOB

Know someone interested in becoming an eligibility technician? Direct them to the Riverside County Human Resources to apply: <https://rc-hr.com/>

**N**early 1,100 eligibility technicians serve local communities right now, helping residents access health and human services. They connect people to vital programs such as CalFresh, CalWORKs, and Medi-Cal. Last year, with their help, the Riverside County Department of Public Social Services (DPSS) administered more than \$1.2 billion in benefits to one million county residents.

Deputy Director Laura Fuller began her career as an eligibility technician (ET). She truly understands the complex demands of the job. Like all ETs, she has helped people facing hardships get the help and support they need and holds enormous respect for the ETs and their ability to remain calm during the busiest times.

Eligibility technicians also connect residents to other county and community-based services that they might not know about but are qualified to receive.

"I want to thank our eligibility technicians for always doing their best to make sure people have access to medical benefits, food, and the ability to have a safe place to shelter themselves and their children," says Fuller.

Allison Gonzalez, assistant director of DPSS' Self Sufficiency program, also praises eligibility technicians for playing a crucial role in helping to strengthen communities by providing access to services that improve their health, economic stability, and overall well-being. And doing so with professional compassion.

"They are lifelines for hundreds of thousands of children, families and seniors."



**WATCH:** Learn how eligibility technicians support and improve the health, safety and well-being of individuals and families in Riverside County.

<https://www.youtube.com/watch?v=BzZPY757GUU&t=10s>



## Project Graduate completes a decade of turning diplomas into dreams

*Court professionals volunteer to help at-risk foster youth realize their potential*

**R**iverside County Superior Court Judge Mark Singerton believes in second chances. A second chance can be the stepping-stone for an at-risk youth in foster care to realize their potential, says Singerton, who’s been helping to mentor at-risk youth in foster care through a special program called Project Graduate.

Project Graduate was created in 2011 by the Riverside County Bar Foundation as a way for attorneys and professionals in the courts to offer academic mentorship and support to at-risk foster youth so they can graduate from high school and plan for a successful future.

As it is, advocates say youth in foster care are at higher risk of homelessness, substance abuse, incarceration, human trafficking, unemployment, and poverty. Statewide, only about half of all foster students graduate high school, less often than any other student group.

“This is an immediate need that requires our attention,” says Singerton, a former prosecutor who was appointed to the bench in July 2021. He now serves on the Project Graduate steering committee. “You’re preventing a struggling youth from dropping out of high school, winding up on the streets or incarcerated.”

During his time with the program, Singerton has mentored two youth who graduated from high school. Mentoring at-risk teens



*Above left: A 2021 high school graduate who completed her journey thanks to support from Project Graduate mentors. Above right: Riverside County Superior Court Judge Mark Singerton.*

To learn about Project Graduate visit [riversidecountybar.com/foundation/project-graduate](https://riversidecountybar.com/foundation/project-graduate) or call (951) 682-1015.

on the cusp of adulthood can be challenging, but Singerton says seeing a young person change the direction of their life is worth the investment of time, heart, and energy.

Multiple phone calls and text messages might be needed before getting a response. Singerton has jumped in his car to check on his students and deliver holiday gifts. “The stakes are high,” said Singerton. “Whatever it takes to show these kids that you care, that’s what you must do.”

An annual luncheon is held in honor of the graduates each June, and each graduate receives a cash gift totaling the number of points they earned throughout the program, and a laptop. Court volunteers work closely with social workers from the Department of Public Social Services to promote success.

“We do not do this work alone but with strong support from our many community partners” says Sayori Baldwin, director of DPSS and assistant county executive officer of human services. “Mentors matter and we are extremely grateful for our mentors from

Project Graduate.”

One recently minted graduate last June said her mentors in the courts inspired her to finish high school and to become a cosmetologist. “They kept encouraging me to graduate, and that made me want to do it,” she said.

Singerton says Project Graduate makes a positive difference in young lives by providing youth with opportunities to be engaged in their own education and to focus on their future.

“The most important part,” Singerton says, “is that they see for themselves that they can do it.”



This article originally appeared in the February 2022 issue of Inland Empire Magazine.

# Faith Community Serves as Lifeline for Foster Children, Families



Irene and Aaron Capen with their five children, Evan, 16; Elam, 15; Erin 15; Ezra, 13; Elyse, 12. Irene is manager of Faith in Motion.

Eight years ago, Irene Capen and her husband made the life-changing decision to become foster parents. They have fostered 11 children, adopted two, and dedicated themselves to helping others build their families.

“The minute they come through that door, they are family, whether they stay for two weeks or 20 years,” said Capen, mother to three biological children.

She is the Faith in Motion program manager at FosterAll, a non-profit organization in Riverside that recruits and guides parents through the foster/adopt process and connects families to community support. She began her journey with the organization as a foster parent and it grew into the job she loves today.

Faith in Motion was created by Riverside County Department of Public Social Services (DPSS) to fill resource and service gaps. The county contracts with FosterAll to run the program, which relies on more than 100 faith communities and other faith organizations to make it work.

In addition to recruiting loving families for children in need, Faith in Motion serves as an advocate for foster care and child welfare, hosts educational workshops, coordinates support activities and holds monthly informational meetings with faith leaders. Participating congregations generously donate basic items, such as laptops, clothing, furniture and more

For more information about Faith in Motion and its programs, contact Irene Capen at [faithinmotion@fosterall.org](mailto:faithinmotion@fosterall.org) or call 951.228.5553

throughout the year.

“Faith in Motion is about guiding families through the foster care process and activating the faith community to support them. It really does take a village,” Capen said. “DPSS understands the commitment this takes to foster, and they don’t expect you to do it alone. That’s why they created this program.”

Foster children often arrive in care with few coping strategies. One child Capen fostered slept on the floor every night because she wasn’t used to having a bed.

“These kids just need to be told they are special and need to hear ‘you are loved,’” Capen said. Faith in Motion organizes an annual high school graduation celebration and a Christmas party for 18- to 21-year-olds. This year, the program supported November Adoptions Day in which judges donated their Saturday to process 40 local adoptions in honor of National Adoption Month.

“We are always in need of resource parents and community partners like Faith in Motion.

Not everyone can foster or adopt, but we can all do something to support children,” said Charity Douglas, Assistant Director for DPSS Children’s Services.

Community support can include mentoring foster children, donating money for supplies, providing educational support and much more.

“Our goal is to partner with families in times of crisis, and ensure children have a safe, stable forever home. Faith in Motion is a critical piece of that story,” Douglas said. For more information about DPSS or Faith in Motion or to help children and families in need, visit <https://rivcodpss.org/dpss-programs/children-services>.



This article originally appeared in the January 2022 issue of Inland Empire Magazine.

# Recent **Happenings**



Volunteers surveyed homeless individuals in Riverside County for the 2022 Point-in-Time Count.

## NEARLY 800 VOLUNTEERS PARTICIPATED IN SURVEY TO AID HOMELESS INDIVIDUALS

The Point-in-Time Count, required by the U.S. Department of Housing and Urban Development (HUD) is crucial to ensure local governments receive resources to assist the homeless in their communities.

Due to spikes in Coronavirus cases, Riverside County's Point-in-Time Count was postponed from late January to late February to allow for additional time to recruit enough volunteers. For the general count on Wednesday, February 23, and the youth count from that Wednesday through Friday, nearly 800 volunteers came out to help.

Volunteers surveyed individuals experiencing homelessness within Riverside County's 7,300-square-mile landscape. During the count, some unhoused people

were offered a bed at a shelter, and youth were offered resources and encouraged to attend the county's "Come and Be Connected" events.

**For more information on the Point-in-Time Count, visit:**

[MoreThanACount.org](https://MoreThanACount.org) or

[YouthCount.MoreThanACount.org](https://YouthCount.MoreThanACount.org)



James De Bow (left), social services supervisor II at the Mid-County office with Christopher Wright, assistant chief probation office for Riverside County. De Bow invited Wright, friend and former classmate at University of Arizona in Tucson, to speak at the Black History Month event on February 24.

## BLOOD DRIVE FOR BLACK HISTORY MONTH

In recognition of National Black History Month, the Mid-County office collaborated with Sun Lakes Country Club in Banning and LifeStream to hold a blood drive on February 24.

The event honored the contributions of Dr. Charles Drew, an African American who pioneered blood plasma research and helped establish large-scaled blood banks in the United States.

Staff, including Regional Manager Emily Drey, and local residents donated blood at the event. Food trucks offered soulful goodies, and participants shared stories, experiences, and inspirations.

Christopher H. Wright, assistant chief probation officer for Riverside County, spoke at the event, telling the story of how he became the first Black chief deputy of the probation department and later the first Black assistant chief.



Give a virtual high-five to Michel El-Rahi, who is celebrating the beginning of an exciting new chapter in his life — and a new career.

## 57 NEW MCFRESH GRADUATES PREPARE TO SERVE OTHERS

More than 50 DPSS employees recently graduated from the McFresh program, making them eligible to use their new skills and knowledge to help people apply for food and health coverage assistance through CalFresh and Medi-Cal.

“We’re serving people who really need these services to help them put food on the table or see a doctor,” says

Michel El-Rahi, one of the 57 graduates. “It’s beyond description to help someone with that. It’s a great feeling.”

Along with congratulating the graduates, Staff Development Manager Lonetta Bryan credited the training team and support staff for helping El-Rahi and his peers through the program.



## ANTI-HUMAN TRAFFICKING CONFERENCE INSPIRES ACTION ALL YEAR LONG

Riverside County's Children's Services hosted its annual Commercially Sexually Exploited Children (CSEC) Conference earlier this year to address the complex problem of human trafficking and drive solutions to end exploitation.

The January conference attracted more than 100 attendees, all committed to ending human trafficking and bringing trauma-informed care to victims. Krystal Elliott, conference organizer and CSEC analyst, emphasizes the benefits of holding a virtual conference this year.

"The beauty of this online format is we were able to safely join

together during the pandemic and shine a light on a crime that thrives in darkness," she said. "This reinforces our commitment to take action all year long."

Highlights from this year's conference:

- 108 participants
- 18 speakers
- 16 exhibitors
- 21 sessions via video or livestream
- 522 attendee one-on-one interactions

Organizers hope to build on the success of this year's conference and bring in 500 conference participants next year. Did you miss this year's conference? Get a recap of the event and more information about human trafficking in the Coachella Valley by listening to the April podcast episode of "theServiceStation" here: [www.rivcodpss.org/dpss-news/podcast](http://www.rivcodpss.org/dpss-news/podcast)



One of the speakers at the CSEC conference was Opal Singleton Hendershot, president and CEO of Million Kids. Million Kids is a non-profit organization dedicated to keeping kids safe from predators.

## CHANGES HAVE COME TO ADULT PROTECTIVE SERVICES

A new state law lowering the eligibility age for adults who can receive care from Adult Protective Services allows us to help more adults who may be at risk for abuse or neglect.

The revised age definition, which is part of California Assembly Bill 135, took effect on January 1. The legislation changed the definition of a senior from age 65 and older to 60 and older. The law also defines a dependent adult as a person between age 18 and 59 who has both a disability and inability to protect themselves from abuse or neglect.

The legislation also provides for funding to help support the expansion of Adult Protective Services and programs to provide disability benefits and housing for seniors experiencing homelessness.

"We're here to meet the needs of at-risk adults," says Todd Bellanca, assistant director of Adult Services. "We hope our ability to intervene sooner will lead to better outcomes for everyone."

A video thumbnail with a light blue background. The word "CHANGES" is written in large, bold, black letters at the top. Below the text, a man and a woman are sitting on a dark grey couch. To the left of the couch is a white play button icon inside a square frame with filmstrip borders.

**WATCH:** Learn more about the changes in Adult Protective Services.

<https://www.youtube.com/watch?v=plKvov0mvNI&t=2s>

The changes align with a statewide roadmap to bring resources and support long-term planning for aging and at-risk adult populations.

Dear Colleagues & Friends,

Every time we put together this newsletter, we're moved by the many ways you serve this community, and we're honored to share your stories. From the eligibility technicians who go above and beyond to make sure our residents have access to the essentials, to social workers who do everything in their power to make sure an individual can remain in their home — we admire your dedication.

In the next few months, we'll be expanding our platforms for storytelling, and we can't wait to share them with you. If you have a story you'd like to share, we want to hear it. Email us at [dpsinfo@rivco.org](mailto:dpsinfo@rivco.org) to start the conversation.

Kimberly Trone, Gene Kennedy, Angela Naso, Chelsea Godfrey, Tina Bellanger, Leslie Abrego & Alyssa Garcia



## MISSION

Riverside County Department of Public Social Services is dedicated to supporting and improving the health, safety, independence and well-being of individuals and families.

## VISION

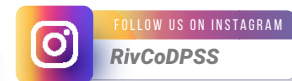
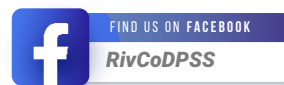
An innovative organization where caring professionals collaborate to provide the most effective solutions to customers.

## VALUES

Accountability, Collaboration, Respect, Diversity, Integrity, Customer Focus

## CONNECT WITH US!

Stay up to date on all things DPSS by following us on your favorite social media platform.



**RIVERSIDE COUNTY**  
DEPARTMENT OF PUBLIC SOCIAL SERVICES

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