



IHSS Caregiver Recruitment – Frequently Asked Questions

What qualifications are needed to become an In-Home Supportive Services caregiver?

IHSS is looking for compassionate, committed people who have a heart for working with those in need. IHSS caregivers help older and disabled adults live safely and independently in their own home instead of a nursing care facility. Riverside County is looking to add at least 600 IHSS caregivers. Applicants must have the following:

- Reliable transportation
- California driver's license or Identification card
- Original social security card
- Work authorization required

Where are caregivers most needed?

Caregivers are needed in all areas of Riverside County, but mostly in the Coachella Valley, Blythe and Anza.

How can I apply?

You can apply by calling the In-Home Supportive Services Home Line at **1-888-960-4477**. To learn more about In-Home Supportive Services, click this link: <http://dpss.co.riverside.ca.us/public-authority>

What does the job offer?

IHSS caregivers receive the following:

- Free training. For more, visit our [Training](#) section. We regularly add new training opportunities.
- Pay starts at \$13.25 an hour with a rate increase to \$14.50 an hour in January 2021. Caregivers can earn up to \$20.25 an hour if they agree to be on-call as a Back-Up System caregiver and work the hours requested.
- Benefits including sick pay and voluntary participation in United Domestic Workers union
- Caregivers may qualify for health and dental benefits, administered by the UDW union.

How does the interview process work?

Applicants must pass a federal background check and clear a drug and alcohol test. They must also submit required documents and work preferences, which include availability for days/times, locations

and the scope of care they can provide. Once approved, the IHSS Public Authority registry is used to match the caregiver with an IHSS client to create a good fit. The Public Authority provides the client with a list of up to three caregivers. The client is responsible for interviewing the prospective caregiver(s).