

The background features a vertical gradient from light purple at the top to light blue at the bottom. Scattered throughout are several realistic water droplets of various sizes, some with highlights and shadows. A large, faint, light-colored circular graphic is centered in the upper half of the image.

VALLEY RESTART RRH

LESSONS LEARNED

THE PROJECT

- 8 UNITS FOR FAMILIES
- 1 CASE MANAGER
- LOCAL ONLY
- \$172K

WHAT WE DID

- DOUBLE THE UNITS
- USED IN KIND AS MATCH
- HAD ONLY ONE EVICTION
- ADJUSTED THE PROGRAM AS WE WENT

MUST HAVES

- FORMS FORMS FORMS (AND POLICIES TO GO WITH THEM)
 - APPROVAL FORM
 - CHANGE FORMS
 - EXTENSION FORMS
 - WARNING FORMS
 - TERMINATION FORMS
 - COMMUNICATION AGREEMENTS

LESSONS

- MAKE THE PROGRAM “FLEXIBLE”
 - ADJUST TIME
 - ADJUST RENT
 - ADJUST CASE MANAGEMENT
 - ADJUST “REWARDS”
- DON'T ASSUME CLIENTS KNOW HOW
 - EXAMPLE: UTILITY BILLS, KNOWING THEIR LEASE

MATCH

- USE WHAT YOU ALREADY DO/HAVE
 - VOLUNTEERS/INTERNS
 - FOOD
 - TRANSPORTATION
- CONSIDER REDUCING YOUR GRANT

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QUESTIONS?