

# **Housing Authority All County I and II**

**Housing Authority response to performance scorecard  
May 9, 2017 email**

**Kowalski, Jill**

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**From:** Torno, Tanya  
**Sent:** Tuesday, May 9, 2017 7:53 PM  
**To:** Kowalski, Jill  
**CC:** Concepcion, Rowena; Hill, Connie A; Ramirez, Veronica; Marshall, Heidi; Salas, Linda  
**Subject:** RE: HUD CoC Program project scorecard(s)  
**Attachments:** HACR Response to CoC Program Scorecard.pdf

Hi Jill,

I had a chance to review the information provided on the Scorecards your department prepared and sent over yesterday (05/08) for the five Shelter Plus Care projects administered by the Housing Authority. On the Scorecards, I see there is a section next to the 'Reviewers Comments' for Agency Comment/Explanation. In preparation for the Review Panel meeting tomorrow, I have prepared the attached response for the Review Panel Members as part of our agency comments and explanations.

If you have any questions, please do not hesitate to give me a call at (951) 343-5421.

Thanks,  
Tanya

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**From:** Salas, Linda  
**Sent:** Monday, May 08, 2017 4:38 PM  
**To:** Torno, Tanya; Marshall, Heidi  
**Cc:** Kowalski, Jill; Concepcion, Rowena; Hill, Connie A; Ramirez, Veronica  
**Subject:** HUD CoC Program project scorecard(s)

Greetings,

As part of the 2017 HUD CoC Program Application Review and Evaluation Process, approved by the CoC Board of Governance on March 16, 2017, attached is a copy of your agency's HUD CoC Program project scorecard(s) for the following project(s):

- Housing Authority Consolidated (All County I and II)
- Housing Authority Consolidated All County (ECON)
- Housing Authority EHOP
- Housing Authority Street to Home Chronic Homeless Project
- Shelter Plus Care Project Based with OSH

The performance scorecard includes criteria from the Letter of Intent as well as other factors encouraged by HUD to be part of the review and ranking process as per HUD guidelines. Both the 2017 HUD application review and evaluation process and the performance scorecard are based on information in the 2016 HUD CoC Program NOFA, since the 2017 NOFA has not yet been released. When it is released, this information is subject to be changed or updated if necessary to comply with the 2017 NOFA.

Explanation of scoring criteria:

There are a total of six Scoring Criteria and the highest possible score a project can receive is 100 points. Each project is evaluated and scored based on the following:

- Performance Measures (15 points)
- Access to Mainstream Benefits and Supportive Services for Participants (5 points)
- Homeless Management Information System (10 points)
- Compliance with Program and Financial Management (30 points)
- HUD-CoC Priorities and Requirements (20 points)
- Health Act Compliance (20 points)

If there is an "N/A" instead of a score, this means the Scoring Criteria is not applicable to the project. For example: the project did not complete a full year or the project is new and has not started.

The scoring threshold for projects is 90 points. The Independent Review Panel may recommend to reallocate projects that did not meet threshold. All comments/explanations provided in the Letter of Intent are included in the Scorecard as well as reviewers' comment.

The 2017 HUD CoC Program Application Independent Review Panel will be meet on Wednesday, May 10 to review this scoring information and make recommendations to rank renewal projects to be presented for approval at the Board of Governance meeting on June 15.

Thank you,

Jill Kowalski



# HOUSING AUTHORITY of the County of Riverside

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May 9, 2017

2017 HUD CoC Program Application Independent Review Panel  
Department of Public Social Services – HPU  
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Website: [harivco.org](http://harivco.org)

RE: 2017 HUD CoC Program Competition Scorecard

Dear CoC Program Application Independent Review Panel,

The Housing Authority of the County of Riverside (HACR) received the HUD CoC Program Project Scorecards which the County of Riverside Department of Public Social Services' Homeless Programs Unit prepared as part of the 2017 HUD CoC Program Application Review and Evaluation process for its five renewal projects. Although the Scorecard did not reflect guidance on how agencies reviewed can respond, the HACR has prepared the attached response to be included under the 'Agency Comment/Explanation' column on the scorecard. This letter includes responses for scores reflected under sections *Access to Mainstream Benefits and Supportive Services for Participants* and *Hearth Act Compliance*.

- I. The HACR did not receive the full five points under category, "Access to Mainstream Benefits and Supportive Services for Participants" which included points for agencies providing supportive services (transportation assistance, referrals to mainstream programs, conducting regular follow-up with participants, and providing SSI/SSDI Technical Assistance) for the projects noted below:
  - o Housing Authority Consolidated (-4 points)
  - o Housing Authority Consolidated All Count (-4 points)
  - o Housing Authority EHOP (-4 points)
  - o Housing Authority Street to Home Chronic Homeless Project (-4 points)

Participants receiving assistance through the four Shelter Plus Care programs highlighted above are receiving regular supportive services (unless they select to refuse services). The coordination of housing with supportive services is critical and the HACR has an executed Memorandum of Understanding with the Department of Behavioral Health to coordinate the necessary mental health and supportive services to resident's assisted through the Shelter Plus Care programs. In efforts to respect resident privacy and adhere to confidentiality requirements, Individual Service Plans are maintained with the Department of Behavioral Health and can be accessed as needed.

The MOU outlines the Department of Behavioral Health's commitment to coordinate the following services: case management, diagnosis and treatment of mental illnesses, rehabilitation, vocational training, and employment assistance, income support and benefits and credit counseling, and general health care and dental services referral, alcohol and/or other drug abuse treatment, consumer and family involvement, and legal protection referral.

In order to ensure client files contain evidence of supportive services, the HACR is currently working on developing the use of a general template that would allow for the assigned Behavioral Health case manager to "check off" on the types of services provided to residents without including any specific case-related information that would disregard the privacy rights of our participants. This document will remain in the HACR file and be available for review during future monitoring visits.

II. There were no points received under Scoring Criteria #20 'Participation of homeless in decision-making' under the Hearth Act Compliance section which "Measures whether the agency provides for the participation of not less than one homeless individual or formerly homeless individual on the board of directors or other equivalent policymaking entity..." across all five projects which include:

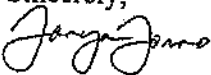
- o Housing Authority Consolidated (-1 points)
- o Housing Authority Consolidated All County (-1 points)
- o Housing Authority EHOP (-1 points)
- o Housing Authority Street to Home Chronic Homeless Project (-1 points)
- o Shelter Plus Care Project Based with OSH (-1 points)

The HACR's Board of Commissioners has two vacant Resident Member seats. Eligible applicants must be a participant in one of the Housing Authority's housing programs (which include Shelter Plus Care, Section 8, and other grant administered programs for households experiencing homelessness), be a resident of Riverside County, and have adequate time to serve. Although the two vacancies have not been filled, the HACR continue to makes continuous efforts to encourage participation and remains compliant with the HEARTH Act Compliance Requirement. Currently, the vacancies are advertised on the Housing Authority's website located at [www.harivco.org/ResidentMemberBoardofCommissioners](http://www.harivco.org/ResidentMemberBoardofCommissioners) . The application can be downloaded and mailed or emailed to anyone interested in participating.

We greatly appreciate your time in reviewing the HACR's comments and explanations to the information contained in the 2017 HUD CoC Program Competition Scorecard. The Shelter Plus Care program is a valuable resource for the Riverside County Continuum of Care and HACR remains committed to ensuring that program remains in compliance and provides the best level of support to individuals and families who have made significant strides towards self-sufficiency.

Please feel free to contact me directly at (951) 343-5421 if you have any questions regarding the information contained in this notice.

Sincerely,



Tanya Torno  
Senior Development Specialist