

U.S. Vets CHAMPS PSH

**DPSS response to U.S. Vets monitoring report and corrective
action plan**

Dated June 14, 2017

Kowalski, Jill

From: Salas, Linda
Sent: Thursday, June 29, 2017 12:58 PM
To: Kowalski, Jill
Subject: FW: DPSS Response to U.S. Vets monitoring findings
Attachments: US Vets - Response 6-12-17 DPSS response.docx

Importance: High

From: Kowalski, Jill
Sent: Wednesday, June 14, 2017 6:59 AM
To: eestrada@usvetsinc.org
Cc: Concepcion, Rowena <RConcepc@RIVCO.ORG>; Salas, Linda <LSalas@RIVCO.ORG>; Shiner, Lisa A <LShiner@RIVCO.ORG>
Subject: DPSS Response to U.S. Vets monitoring findings
Importance: High

Hi Eddie,

Please see the attached response from DPSS to the U.S. Vets monitoring report.

The response from U.S. Vets and the attached response from DPSS will be shared with the 2017 Independent Review Panel and Board of Governance.

Thank you,
Jill



Department of Public Social Services

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(951) 358-3000 FAX: (951) 358-3036

Susan von Zabern, Director

June 29, 2017

Eddie Estrada
U.S. Veterans Initiative
15105 6th Street
March ARB, CA 92518

Grant Number: CA0875L9D081504
Project Name: US Vets Riverside Permanent Housing

Dear Mr. Estrada:

After careful review of the monitoring response, documents, and corrective action plan provided by US Vets Riverside, the following has been determined:

Finding 1: Eligibility documentation finding will remain as part of the monitoring report. The following participants are still missing eligibility documentation:

- Client ID 28955 – verification of homelessness still missing
- Client ID 10817 – verification of homelessness still missing.
- Client ID 33998 – homeless verification provided by US Vets is unacceptable, the document states the client was homeless on 9/20/12; however, the client was housed through VIP TH from 5/18/11 through 9/20/12.
- Client ID 47270 – homeless verification is unacceptable. It does not meet the CoC program recordkeeping requirements, the document was signed on 3/10/15; however, the participant was housed through VIP TH from 2/23/15 to 4/6/15.

Finding 2: Housing Quality Standards finding will remain as part of the monitoring report. Records of inspections were not in the participants' files during the monitoring, and were not included in the monitoring response that US Vets provided.

Finding 3: Income Verification and Rent Calculations finding will remain as part of the monitoring report. US Vets will ensure income verification is obtained. However, income verification was missing at the time of the monitoring visit and cannot be omitted from the monitoring report.

Finding 4. Reassessment of Service Needs finding will remain as part of the monitoring report. Documents received with the monitoring response are acceptable to include in the participants' files; however, the documents were not in the files when the monitoring occurred.

Finding 5: Documentation of Termination finding will be removed. US Vets provided an electronic record of the exit documentation for client ID 47270.