



## Minutes for County of Riverside Continuum of Care Board of Governance (BoG)

November 17, 2016

9:30 a.m. – 11:30 a.m.

County of Riverside Behavioral Health Rustin Conference Center  
2085 Rustin Ave, Riverside, CA 92507

Minutes Recorded and Transcribed by Tiffany Nelson, Administrative Services Assistant, DPSS – Homeless Programs Unit

TOPIC	PRESENTER	ACTION/ OUTCOME
<b>1. <u>Call to Order:</u></b> Welcome & Introductions	Steve Falk, Chair	<ul style="list-style-type: none"> <li>The meeting was called to order at 9:38 a.m.</li> <li>A roll call of the BoG members was conducted. All guests introduced themselves.</li> <li>Eric Stopher, Deputy County Counsel for the County of Riverside was in attendance to counsel the Board of Governance.</li> <li>On November 8, 2016 District 3 Board Supervisor, Chuck Washington was reelected to serve another term. He announced his excitement to have four more years to work with community groups like the Continuum of Care.</li> </ul>
<b>2. <u>Minutes Approval:</u></b>	Steve Falk	<p><i><b>Motion</b> was made by Leticia DeLara to approve the minutes from September 15, 2016. Karyn Young-Lowe seconded the motion. Roll Call Vote: Yay – 8; Nay – 0; Abstained – 0. <b>Motion carried.</b></i></p>
<b>3. <u>Public Comment:</u></b>	None	
4. NEW BUSINESS	PRESENTER	ACTION/ OUTCOME
<b>4a. <u>Induction of Ray Osborne into BoG private seat</u></b>	Steve Falk	<ul style="list-style-type: none"> <li>On October 26, 2016, the Riverside CoC Membership elected Ray Osborne, Executive Director of HomeAid Inland Empire to fill the vacant BoG private seat.</li> <li>Ray could not join in today’s Board of Governance meeting due to a previously scheduled engagement. The board looks forward to having him on board at the next meeting in March of 2017.</li> </ul> <p><i><b>Motion</b> was made by Leticia DeLara to accept Ray Osborne as a new board member of the Riverside CoC Board of Governance. Supervisor Chuck Washington seconded the motion. Roll Call Vote: Yay – 8; Nay – 0; Abstained – 0. <b>Motion carried.</b></i></p>
<b>4b. <u>2017 BoG Meeting Calendar approval</u></b>	Steve Falk	<ul style="list-style-type: none"> <li>The board discussed having central meeting locations. The 2017 meetings have been scheduled at the Banning DPSS Children and Adult Services Office at 901 E. Ramsey, Banning, CA 92220.</li> <li>Many board members are traveling from the City of Riverside while some are traveling from the Eastern and Southwestern regions of the county. The possibility of holding the meetings in Moreno Valley was discussed. Direction was given to have Tiffany Nelson, CoC Administrative Support, look into meeting room availability at DPSS’s Staff Development Office on Cactus Avenue in Moreno Valley.</li> </ul>

		<ul style="list-style-type: none"> <li>• The board was provided a handout of the 2017 calendar with the following meeting schedule: <ul style="list-style-type: none"> <li>○ <b>March 16th</b></li> <li>○ <b>June 15th</b></li> <li>○ (Tentative on July 20th)</li> <li>○ (Tentative on August 17th)</li> <li>○ <b>September 21st</b></li> <li>○ (Tentative on October 19th)</li> <li>○ <b>November 16th</b></li> </ul> </li> </ul> <p><i><b>Motion</b> was made by Leticia DeLara to approve the 2017 Board of Governance meeting schedule and direct DPSS to schedule meetings at an available location centrally located in Riverside County. Karyn Young-Lowe seconded the motion.</i></p> <p><i>Roll Call Vote: Yay – 8; Nay – 0; Abstained – 0. <b>Motion carried.</b></i></p>
<p><b><u>4c. Homeless Workshop Presentation and Discussion</u></b></p>	<p>Jill Kowalski, DPSS and other presenters</p>	<ul style="list-style-type: none"> <li>• Steve Falk introduced the Panelists for the Homeless Workshop Presentation: <ul style="list-style-type: none"> <li>○ Dr. Joe Colletti, Urban Initiatives Institute, consultant to DPSS</li> <li>○ Lynne Brockmeier, Housing Crisis Response Team Manager, HomeConnect (CES) Lead, Riverside University Health System – Behavioral Health (RUHS-BH)</li> <li>○ Michelle Davis, Housing Authority Manager, City of Riverside Community and Economic Development Department</li> <li>○ Karyn Young-Lowe, MSW, President and CEO, LightHouse Social Service Centers</li> <li>○ Captain Jason Horton, Riverside County Sheriff’s Department</li> </ul> </li> <li>• Steve began to discuss homelessness in Riverside County. He identified the different groups that are addressing the issue as the Continuum of Care (CoC), the Coordinated Entry System (CES), the Homeless Management Information System (HMIS), and the Executive Oversight Committee on Homelessness (EOCH). The EOCH, created in May 2016 and chaired by Captain Horton, is made up of department directors county agencies and designed to integrate existing homelessness systems.</li> <li>• Steve announced that the CoC is currently working on updating its strategic plan with the help of the Planning Committee, which is also assigned with reviewing and updating the Board of Governance Charter. In May 2016 the CoC hosted a Strategic Planning session led by Margaret McFaddin, TDA Consultant, who is contracted by HUD. A SWOT analysis from the Strategic Planning session was shared with the board on slide 8 of the presentation.</li> <li>• <u>What Resources Do We Have?</u> <ul style="list-style-type: none"> <li>○ Slide 10 of the presentation reported the total number of homeless beds in Riverside County according to the 2016 Housing Inventory Count as 2,853 beds. Supervisor Washington requested a breakdown of where the Emergency Shelters are in Riverside County. Washington, reflecting on communities claiming their neighboring cities are sending over homeless or are only sending to a single shelter, suggested that a resource guide be designed.</li> </ul> </li> </ul>

		<ul style="list-style-type: none"> <li>• <u>2017 Homeless Point in Time Count</u> <ul style="list-style-type: none"> <li>○ Slide 11: The Point in Time Count is on January 24<sup>th</sup>, 5:30 a.m. to 9:30 a.m.</li> <li>○ Sheriff's Department is taking a lead role (with DPSS) in this year's count.</li> <li>○ Lynne added that the Coachella Valley Association of Governments' officials have changed their perspectives on homelessness after volunteering for the Point in Time Count.</li> <li>○ Everyone is encouraged to participate!</li> </ul> </li> <li>• <u>Housing types</u> <ul style="list-style-type: none"> <li>○ Slides 12 – 13: Karyn Young-Lowe explained the difference between Rapid Rehousing and Permanent Supportive Housing while confirming that they are both "Permanent Housing". She presented that there are three challenges when dealing with Permanent Supportive Housing. <ul style="list-style-type: none"> <li>- Challenge 1: How we best serve clients once they are housed is more difficult than housing them.</li> <li>- Challenge 2: Getting landlords to work with us to house these clients</li> <li>- Challenge 3: Clients who work and are employed and are concerned about keeping their Social Security and Social Security Disability Income.</li> </ul> </li> <li>○ Lynne added that sometimes the family is as big of a part of the challenge as the solution. Most Permanent Supportive Housing Clients are coming from experiencing Chronic Homelessness and have ongoing trauma. Lynne provided an example of a client who would make frequent visits to the emergency room and initially refused housing; the client is now housed at \$15,000 a year, rather than using \$15,000 a day in law enforcement, code enforcement, medical response services, and treatment.</li> <li>○ In response to Lynne, Supervisor Washington requested to see an itemized daily cost for how much it costs for people experiencing homelessness to receive the services they need.</li> <li>○ Jill responded that the EOCH is currently looking at an investment analysis and Karyn added that San Bernardino County is also doing a cost analysis. Washington concluded that it makes for a strong argument to show the difference of housing someone at an amount per year versus that same amount per day, and that we should begin cataloging how much we are spending on homeless assistance. Jill asked Captain Jason Horton if the EOCH can take on the task of a developing a cost analysis.</li> </ul> </li> <li>• <u>Chronic Homelessness</u> <ul style="list-style-type: none"> <li>○ Slide 14: Joe Colletti provided an overview of Chronic Homelessness.</li> <li>○ The street outreach goals used to be to get a client to shelter, now it is to get a client housed.</li> <li>○ There was discussion regarding how we are engaging housing providers and landlords to get on board without getting them to actually "join" the CoC.</li> </ul> </li> <li>• <u>Housing First</u> <ul style="list-style-type: none"> <li>○ Slide 19: Karyn presented two important Housing First factors – <ul style="list-style-type: none"> <li>- 1. The client does have to agree to the conditions of the lease and</li> </ul> </li> </ul> </li> </ul>
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		<ul style="list-style-type: none"> <li>- 2. The client has to allow the case manager to conduct visits.</li> <li>o We're more successful with the landlords of smaller properties than we are with the landlords of larger properties.</li> <li>o Lynne added that a mitigation fund would be a great fit to offer landlords double deposits and additional dollars for damage control if a client destroys any property.</li> <li>• <u>Homeless Outreach Team (HOT Team)</u> <ul style="list-style-type: none"> <li>o Slides 30 – 34: Captain Jason Horton oversees the Jurupa Valley, Eastvale, and Norco Sheriff's stations.</li> <li>o The history of homelessness from a law enforcement perspective was always that people who were experiencing homelessness were shoplifting, panhandling, abusing alcohol and drugs, and committing petty crimes. The community would always look to law enforcement to "deal with it", and law enforcement would receive on average 10 calls per day.</li> <li>o Now that law enforcement has a different perspective on homelessness and understands that the long-term solution is to find long-term housing, the Riverside County Corrections system is experiencing a different head count within jails.</li> <li>o Instead of "leaf blowing" (making homeless move along) or arresting homeless individuals, the County now has the Homeless Outreach Team (HOT). There are 10 patrol stations in the county with designated Sheriff Liaisons that are sharing the same Homeless Response model.</li> <li>o There has been a definite culture shift in how law enforcement approaches homelessness. With the new method of "Outreach First, Enforcement Second", Sheriff deputies have been experiencing much success. The deputies are identifying homeless individuals and navigating. Outreach is being conducted during incarceration to prevent homelessness upon release.</li> <li>o Jill added that the HOT team is doing everything that the CES and CES Navigation Council teams are doing.</li> <li>o The total number of people housed through Homeless Encampment Response is 175 people as of September 13<sup>th</sup>.</li> </ul> </li> <li>• <u>Coordinated Entry System (CES)</u> <ul style="list-style-type: none"> <li>o Slides 25 -29: Lynne announced that our county has reached "Functional Zero" in ending veteran homelessness. This means that we have a well-coordinated and efficient community system that assures housing for veterans. The Board of Supervisors issued a Proclamation on November 8, 2016. 585 veterans were housed since 2015. Riverside County is the first largest county in the nation to reach this benchmark.</li> <li>o The next goal would be to end youth homelessness (ages 13 – 24) by the year 2020. Planning meetings have begun as of November 1<sup>st</sup>. The next scheduled planning meeting is on December 1<sup>st</sup>.</li> </ul> </li> </ul>
5. OLD BUSINESS		
<u>None</u>		
6. BoG MEMBER COMMENTS	PRESENTER	ACTION/ OUTCOME

<b>None</b>		•
<b>7. CALL FOR AGENDA ITEMS</b>	<b>PRESENTER</b>	<b>ACTION/ OUTCOME</b>
<b>Next Meeting Agenda Items:</b>	Steve Falk	• Steve encourages future discussion regarding homelessness to come from the Board members.
<b>ADJOURNMENT</b>	<b>PRESENTER</b>	<b>ACTION/ OUTCOME</b>
8. Next meeting		• The next Board of Governance meeting date is scheduled for March 16, 2017, 9:30 - 11:30 a.m. at the DPSS CPS Office at 901 E. Ramsey Street, Banning CA.92220
9. Adjournment		• The meeting was adjourned at 11:30 a.m.

## Board of Governance – November 17, 2016: Attendance Report

\*Chair \*\*Vice Chair

**Total members present: 9 of 15**

**Total guests in attendance: 7**

PUBLIC SECTOR	PRESENT (X) TELECONFERENCE (T)	PROXY
<b>Brenda Freeman</b> , Executive Director, Community Action Partnership of Riverside County		
<b>Chuck Washington</b> , District 3 Board Supervisor, County of Riverside	X	
<b>David M. Brown</b> , Chief of Police, Hemet Police Department		
<b>John Burnard</b> , Councilman, City of Riverside		
<b>Melissa Conrad</b> , Chief of Social Work Service, VA Loma Linda Healthcare	X	
<b>Steve Steinberg</b> , Director, Riverside University Health System		
PRIVATE SECTOR		
<b>Jack Olree</b> , Vice President, Wells Fargo Government and Community Relations Group		
<b>**Leticia DeLara</b> , CEO, Regional Access Project (RAP) Foundation	X	
<b>Tammy Marine</b> , Executive Director, Habitat for Humanity, Inland Valley	X	
NON-PROFIT SECTOR		
<b>Angelina Coe</b> , Executive Director, Shelter From The Storm, Inc.	X	
<b>Karyn Young-Lowe</b> , President/Chief Executive Officer, Lighthouse Social Service Centers	X	
<b>*Steve Falk</b> , Director, Community Mission of Hope; Temecula Pantry; HOPE in Elsinore	X	
FORMERLY HOMELESS		
<b>Ron Vervick</b> , Director, Whiteside Manor	X	
EX-OFFICIO MEMBERS		
<b>CoC Chair: Michelle Davis</b> , Housing Authority Manager, City of Riverside		
<b>Secretary: Jill Kowalski</b> , Manager, County of Riverside, DPSS Homeless Programs	X	

### **Guests: 7**

City of Temecula  
Deputy County Counsel  
Path of Life Ministries  
Riverside County Sheriff's Department  
RUHS – Behavioral Health

Robin Gilliland  
Eric Stopher  
Kristii MacEwen  
Captain Jason Horton  
Lynne Brockmeier

Urban Initiatives  
Valley Restart Shelter

**DPSS Staff: 2**  
Homeless Programs, CoC Planner  
Homeless Programs, CoC Support

Joe Colletti  
Susan Larkin  
  
Donyielle Holley  
Tiffany Nelson