

What is C.A.R.E.?

C.A.R.E. is a branch of Adult Services (County of Riverside) that protects and serves seniors and dependent adults in our community through two avenues:

1. **C.A.R.E. TEAM:** A multidisciplinary team of professionals addressing issues of neglect and abuse through interagency collaboration.
2. **C.A.R.E. PROGRAM:** A unit within C.A.R.E. providing training to mandated reporters of abuse, and addressing issues of consumer fraud through education, intervention, and advocacy.

Vision Statement

A community where seniors and dependent adults can live to their fullest capacity, free from abuse, neglect and exploitation.

Mission Statement

Interagency collaboration resolved to empower seniors and dependent adults in the pursuit of safety and justice by providing resources, personalized intervention, targeted education and advocacy.

INFORMATION & REPORTING

To schedule a training, report elder consumer fraud, or for more information:

C.A.R.E. Program
800-476-7506

C.A.R.E. Program Offices:

District 1 (Lake Elsinore)
951-245-3322

District 2 (Jurupa)
951-955-2653

District 3 (Hemet)
951-791-3568

District 4 (Palm Desert)
760-863-7661

District 5 (Moreno Valley)
951-486-6828

To report all types of elder and dependent adult abuse

Adult Protective Services
24 Hours
800-491-7123



C.A.R.E.

Curtailing
Abuse
Related to the
Elderly &

**Dependent
Adults**

C.A.R.E. PROGRAM

The C.A.R.E. Program, a unit of Riverside County Adult Services Division, addresses **ELDER AND DEPENDENT ADULT ABUSE** through education, training and a multidisciplinary approach to abuse cases.

The C.A.R.E. Program addresses **CONSUMER FRAUD** for this population through education and hands-on advocacy.

The C.A.R.E. Program advocacy component serves the elder population (65+) and dependent adults (18-64) of Riverside County.

Education services are provided to all segments of the Riverside County population. All services and training materials are free of charge.

Consumer Fraud Advocacy

The C.A.R.E. Program provides support and intervention to elder and dependent adult victims of consumer fraud by working with multiple community partners including State regulatory agencies, law enforcement, and the courts.

C.A.R.E. Program Coordinators meet with clients, help sort through documents, contact resources, help write letters, fill out forms, and provide general support through stressful times. The goal of this advocacy is to guard or regain assets, preserve client dignity, protect privacy, and prevent future abuse.

Mandated Reporter Training

The purpose of Mandated Reporter Training is to build awareness and connections with those mandated to report elder and dependent adult abuse.

The goal is to ensure that mandated reporters understand their obligations, and recognize and report signs of abuse or neglect that may threaten a person's safety and well-being.

The Mandated Reporter Training program provides this education to banking professionals, hospital and home health providers, code enforcement, animal control officers, clergy, law enforcement, senior and dependent adult service providers, and community volunteers. These trainings are customized to be of utmost benefit to the trainees and include a training booklet.

Community Education

C.A.R.E. provides education designed to prevent fraud and abuse. Anti-fraud seminars are conducted in the community in partnership with law enforcement, the District Attorney's Office, FBI, investment experts, attorneys, and other partners to teach seniors and dependent adults how to recognize, prevent and report fraud and abuse.

The subjects covered at these sessions may include information on telemarketing and investment fraud, identity theft, car repairs and sales, and hiring a caregiver or contractor.

Information and resource booklets are provided to each attendee. We present at a variety of settings, including mobile home parks, senior centers, care facilities, or other places seniors and dependent adults gather.

C.A.R.E. TEAM

The C.A.R.E. Teams' purpose are to improve coordination and cooperation among service providers and public safety organizations in combating abuse to elders and dependent adults.

C.A.R.E. Elder & Dependent Adult Multi-Disciplinary Teams are mandated by Welfare and Institutions Code 15760 & 15763, and their rules of confidentiality are set by Welfare and Institutions Code 15633.

Riverside's 3 regional teams, made up of approximately 50 agencies, meet monthly across the county. Members include all law enforcement jurisdictions, District Attorney, Adult Protective Services, Mental Health, FBI, Public Health, Public Guardian, Social Security, Office on Aging, Community Care Licensing, Ombudsman, Inland Regional Center, Probate Investigations, V.A. Services, and other agencies involved in the prevention of elder and dependent adult abuse in Riverside County.

Team members share best practices to combat abuse and work together toward protection and advocacy for the client, and prosecution of any offenders under Penal Code 368, California's elder abuse law.

